



# in your Community

an update on Suncor's operations in Mississauga

June 2013

## General manager message

It is with mixed emotion that we said goodbye to our GM. Dean Wilcox recently moved out west as he was presented a new opportunity within Suncor Energy as vice-president, maintenance integration.

Dean made a lasting impression on our employees and our operations. His unwavering dedication to safety and transparent communications were an asset to our business.

With Dean moving on, we're very pleased to welcome Gord Pinard as our new general manager, production and logistics at our Lubricants Centre. Gord joined Suncor in 1990 and has a broad range of experience in our business. He has held roles in a variety of areas, most recently as GM pipelines. Gord's strong leadership and focus on safety will position him well for success in this new role. Gord will join our Public Liaison Committee as an active, dedicated member and contributor.



## Milestone celebrated: 70 years of operation in the Clarkson community

Seventy years ago, British American opened a refinery in Clarkson to produce aviation fuels and lubricants for Canada's military services in World War II. Today, this is our Lubricants Centre – a world-class facility that produces more than 350 premium quality lubricants, specialty fluids and greases. We have a reputation for innovation and leadership. In fact, 56 of our products are biodegradable and environmentally friendly.

We celebrated this milestone with an open house for the public and employees on June 1. Attendees had an opportunity to tour the facility, learn more about the current operations, as well as have a look

at the past and enjoy a BBQ and children's activities. Thanks to everyone who came out to celebrate this anniversary with us. We are truly proud to be a part of this community.

## We like our deer and know that many of you do too

As many of you have seen, we have quite a number of deer calling our property home. We like our deer and know that many of you do, too. We are currently working with the City of Mississauga to ensure the deer live in a safe and healthy environment. As a friendly reminder, here are some interesting facts to keep in mind the next time you see them:

- Feeding of wildlife will cause the animals to become dependent on humans, making them unwilling to forage naturally for their food.
- Foraging for natural food helps to protect the animals' health; food provided by humans may not have the necessary nutrients, leading to illness.
- Feeding may result in a population increase; an increase in population can lead to starvation.
- The population of predators such as coyotes may increase as well.

On behalf of our resident deer family, we would like to thank you for considering these important facts. For our animal friends to continue to thrive, we must be sure to not interfere with a wild animal's natural instincts, behaviours and ability to forage for food.

## Being a good neighbour – our ongoing efforts

As you know, we strive to be a good neighbour and continually look for opportunities, both big and small, to support that relationship and our commitment to the environment.

In an effort to reduce our operational footprint, we are continuing our tank reduction program, although this work will be put on hiatus during the summer months.

We are also looking at ways to reduce overnight truck traffic on Southdown

Road, and we are working with Credit Valley Conservation (CVC) to beautify the area where we operate. In fact, we recently took part in a collaborative discussion regarding the Lake Ontario Integrated Shoreline Strategy. We joined CVC, local industries and government officials to discuss the ongoing corporate greening work that is underway in our community. Suncor is proud to be leading the way in this initiative. This commitment to improvement is ongoing, and we will continue to look for opportunities, which we will share with our Public Liaison Committee and the community.

## Suncor partners with The Riverwood Conservancy



Photo credit: Dave Taylor

Recently, we proudly announced a new program partnership with The Riverwood Conservancy (TRC) in support of environmental education. In recognition of our 70 years of operation in Mississauga, Suncor, through the Suncor Energy Foundation, has made a major contribution of \$70,000 to TRC to establish an innovative L.E.A.D.S. program for secondary school students in the Region of Peel.

takes students out of the classroom and into the Credit River and Riverwood's living laboratory of forests, meadows, gardens and ponds. Students learn how to conduct and interpret field research, gain understanding of the subject matter and build technical and leadership skills and knowledge in the areas of water monitoring, soil sampling, plant and bird identification, microscopy, GPS and mapping and much more. Participating students receive either a TRC Introductory Certificate or Proficiency Certificate upon completion of the program.

The TRC and Suncor Energy Foundation program partnership provides a bursary that covers the student program fee and busing costs. We understand the value and recognize the importance of educating our youth and look forward to working with The Riverwood Conservancy.

L.E.A.D.S. (Leaders in Environmental Achievements through Diversity and Skills) is a curriculum-linked field science program that helps prepare students for future careers in the outdoors. L.E.A.D.S.



Photo credit: Rick Chard

## Suncor's Mississauga Lubricants safety communications

Every Monday at noon, we test our emergency call-out system, which includes sounding the siren. Whenever you hear the siren, you can call the Community Notification Line 1-866-644-5678 for more information.

If you have questions about current operations at the facility such as noise or odours, please call our shift supervisors, who are available 24/7 at 905-822-4222. All inquiries are recorded in our incident reporting system, and we take immediate action to resolve them.

For general information or inquiries about the Mississauga Lubricants Centre, our products and business, please call 905-403-5626.

## Suncor invests in Aboriginal education: the new buffalo

There is an Aboriginal saying that education is the new buffalo. In the past, the buffalo provided the food, shelter, clothing and other needs for Aboriginal communities. Today, education is seen as providing that community need. On March 15 and 16, this message was repeated throughout Indspire's first National Gathering for Indigenous Education.



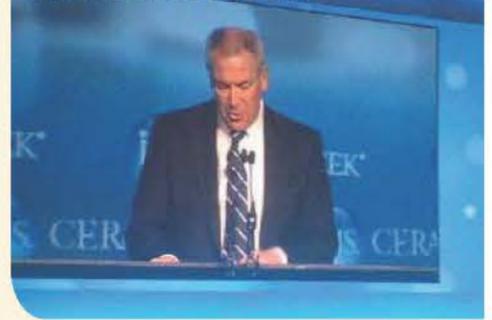
Aboriginal youth came together to recognize Aboriginal accomplishments and meet Indspire award winners.

More than 200 educators and educational leaders came together to explore means to improve high school graduation rates for Aboriginal students. On March 15, the gathering also acted as the launch for the Indspire Institute, a teacher's training program where Aboriginal educators can learn from each other, collaborate and access necessary resources to teach and inspire Aboriginal youth. During the launch, Suncor announced its \$1.7 million commitment to the institute over five years to support innovation in education for Aboriginal youth.

"Building vibrant communities, healthy environments and employment prospects for future generations starts with education. And that's why we're excited to support the Indspire Institute," says Steve Williams, Suncor's president and CEO. "It's inspiring to see the change being created in classrooms through innovation, creativity and dedicated work by Indspire."

Suncor is also proud to have sponsored the Indspire Awards gala, recognizing and celebrating 12 individuals, indigenous professionals and youth for their contribution to education and community achievement.

## Steve builds bridges at CERAWeek



The bridge to a positive energy future means greater co-operation, collaboration and conversations, rather than confrontations. This was the message from Steve Williams, Suncor's president and CEO, in his keynote address earlier this year to IHS CERAWeek 2013 in Houston, Texas.

The theme of Steve's speech was bridge building to get to a shared energy future. He addressed hot-button issues, including the New American energy map, market access and getting past the polarizing debates about energy and infrastructure development. His remarks focused on identifying the positive impacts that energy has, and how a strong energy partnership benefits both Canada and the United States. Continuous improvement, innovation and collaboration, he noted, are key to our future success.

Steve's speech also emphasized the value the oil sands provide in meeting energy demand as global energy demand continues to grow.

CERAWeek is one of the most prestigious annual meetings of the global energy industry.

## 2013 Suncor Report on Sustainability coming soon

The world we create energy in is the same world we create energy for – and Suncor wants to help make that world more sustainable.

We pursue a triple bottom line vision of sustainability. This means that we develop our valuable natural resources in a way that delivers economic prosperity, improves social well-being and creates a healthy environment for today and tomorrow.

Every day we work to improve our performance and consistently raise the bar. It's through our annual Report on Sustainability, which is slated for release in July 2013, that we are able to share with you the progress we've made, the challenges we face and how we can work together to overcome these hurdles.

We know that when it comes to creating the energy that sustains our world and the people who share it, we all have different perspectives. But we also know that the best conversations start when we listen to other points of view. That's why we continue to provide our report in a format that is interactive – because it's only when we all share in the sustainability discussion that we reach the best solutions.

We recognize our sustainability journey is far from complete. But we're determined to build on our experience, focus on continuous improvement, and ultimately, create energy for a better world.

To read more about Suncor's sustainability journey, check out our 2013 Report on Sustainability, available on our website in July.



## The Walrus talks energy

While the walrus isn't an animal native to Suncor's operating areas, this iconic creature is now a part of Suncor's energy story.

For the next two years, Suncor and The Walrus Foundation will deliver The Walrus Talks Energy series. Each event in the series will feature eight high-profile speakers from diverse backgrounds providing thought-provoking ideas and unique perspectives on the future of energy. Each speaker has seven minutes to deliver their topic, providing a wide range of views.

Suncor's Oil Sands Question and Response (OSQAR) blog is a natural fit to continue to drive the Walrus Talks Energy partnership, as it already provides a unique perspective on oil sands and energy development.

The talk series began on April 4 with the first event in Toronto, Ont. The four-part series will take place in different cities across Canada throughout 2013 and 2014.

## Have you met OSQAR? You should!



We've heard from friends, colleagues and stakeholders that they want more information about oil sands and the industry's performance. OSQAR (Oil Sands Question and Response) is an e-newsletter and blog created by Suncor to inform and expand constructive conversation about energy demands and oil sands development.

Each weekly post reflects topics on the energy industry such as environmental impact, tailings management and reclamation, water management and the social and economic implications of oil sands development.

OSQAR is unique from a corporate perspective in that each edition is written in a less formal style, uses humour, and 'steps out' on a range of topics that some may consider controversial.

Sign up today to meet OSQAR at <http://osqar.suncor.com> and join the conversation.

Don't miss out on our new mobile app. Download it from your app store today.



Sign up at [www.suncor.com/emailalerts](http://www.suncor.com/emailalerts) to be notified when new *In Your Community* newsletters are available online



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