

Message from Mark Hiseler

As always, I appreciate the opportunity to share with you the good efforts taking place at our refinery, both inside our gates and in the Sarnia-Lambton community.



Mark Hiseler

Operationally, we are pleased with the careful planning and safe and disciplined execution of shutdown and repair work on our reformer unit recently. With only one first aid and no environmental impacts related to the work, this was a clear demonstration of the continued commitment of our employees to the safe and reliable operation of the plant.

Another continued focus area for us has been to reduce flaring from our main stack. We learned the flare was viewed as a concern and disruption to the community, and we made significant operational and capital improvements in 2012. As a result of these improvements, we were able to achieve an 89 per cent reduction in our flaring and associated emissions in 2012 from 2011. We have continued this focus in 2013 and have further reduced visible flaring in the first five months of the year.

Looking forward to the fall, planning continues for another major turnaround, scheduled for October. This will mean another significant investment in the local trades and service shops, with up to 500 contractors employed on site.

In addition to optimizing safety performance and minimizing our environmental impact, our employees are also dedicated to being involved in our community. We all have a stake in supporting the strength and vitality of our community, and we take very seriously our role in making it a better place to live.

As you will read in this newsletter, we participated in the Inn of the Good Shepherd's CANstruction event and supported the Lambton County Science Fair. We also marked Earth Day by pitching in to help at cleanup events at Aamjiwnaang First Nation and the Howard Watson Nature Trail.

Finally, we understand the constant focus that is required on emergency response planning and execution. Since January, we have been actively participating in a committee composed of city and county emergency officials, industry counterparts and Aamjiwnaang First Nation to assess the current notification tools in our community and their effectiveness, as well as ways to improve those processes. The safety of our employees, contractors and the surrounding community is always our top priority, and we will remain relentless in our pursuit of learning and continuous improvement.

On behalf of all the employees at the refinery, I wish you a safe and happy summer.

Mark Hiseler
vice president, Sarnia refinery

Refinery team CANstructs fire truck replica

For the first time, the Sarnia refinery entered a team into the Inn of the Good Shepherd's CANstruction event. We were one of 18 teams participating, making it one of the largest events in Canada. It's a true demonstration of the community spirit that exists in Sarnia-Lambton, and we are so proud to be a part of it. Our team used more than 1,700 cans to build a replica of the refinery's antique fire truck. Refinery employees also donated more than \$700 to support the team's build.



Young scientists win science fair awards



The Sarnia refinery supported the 40th Annual Lambton County Science Fair. The recipient of the Suncor Sustainability through Innovation Award was Grade 6 student Mavi Deol, left photo. His project was aimed at finding an environmentally friendly way to get rid of dandelions. Grade 12 student Harshvardhan Pardeshi, right photo, received the silver award in the senior division from refinery project engineering manager Sandra Lee. His project compared the effect of pure herbal spices with that of processed antibacterial agents. Several members of the engineering team also volunteered their time to judge the projects, which offered a great opportunity for the students to ask questions and learn more about the role science and engineering play at the refinery.

Suncor and Lambton College help make model students

As a long-time champion of Lambton College's technical programs, Suncor is helping the college offer its Chemical Production and Power Engineering Technology (CPET) students a unique learning opportunity by donating several process models.

To date, 10 tables housing the various components of a hydrogen unit will be located in the college's process lab, and school officials are reviewing other models to determine which ones would be a benefit.

Since students need to complete two academic terms before going into the field to put their learning to use through a co-op placement, the models will provide an opportunity for visual learning of a complex process. Co-ordinator Bryan Aitken says Lambton College values its partnership with Suncor: "Suncor has always been a great support to the program, and this contribution will help enhance the learning environment for our CPET students."

Suncor strongly values the CPET program and its reputation for grooming skilled workers. The CPET program is considered the foundation of the refinery's workforce strategy. In fact, 50 per cent of our operators are graduates of the program. Over the next five to 10 years, Lambton College grads will continue to fill many positions at the refinery.

Suncor understands the importance of supporting the college and its growth in order to remain a leader in the educational sector. Sarnia refinery vice-president Mark Hiseler says it's not just the major investments that benefit students. "While we were proud to make a \$500,000 commitment to the college's capital campaign in 2010, we also recognize the great value of contributions like this in ensuring Lambton College is able to continue to offer CPET students a first-class learning opportunity."



Students Jorge Marin and Dayna Somes get up close and personal to one of 10 process models Suncor recently donated to Lambton College.

First Nations students Indspired



Students from Aamjiwnaang, Walpole and Kettle and Stony Point First Nations were among a group of First Nations students Suncor accompanied to the Indspire awards in Saskatoon earlier this year. The annual awards recognize outstanding achievement by Aboriginal professionals and youth. The experience is meant to promote self-esteem and pride as well as to provide outstanding role models for the youth. Emily Williams was one of two students from Aamjiwnaang First Nation who attended the awards and says she was most inspired by her time with the award recipients: "These people have gone through the difficulties we go through and to know that they didn't give up and they achieved their goals made me want to push even harder."

Suncor invests in Aboriginal education: the new buffalo

There is an Aboriginal saying that education is the new buffalo. In the past, the buffalo provided the food, shelter, clothing and other needs for Aboriginal communities. Today, education is seen as providing that community need. On March 15 and 16, this message was repeated throughout Indspire's first National Gathering for Indigenous Education.



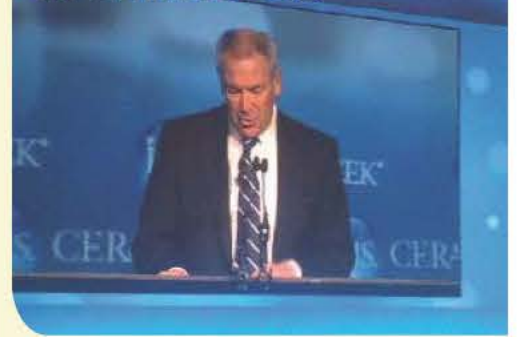
Aboriginal youth came together to recognize Aboriginal accomplishments and meet Indspire award winners.

More than 200 educators and educational leaders came together to explore means to improve high school graduation rates for Aboriginal students. On March 15, the gathering also acted as the launch for the Indspire Institute, a teacher's training program where Aboriginal educators can learn from each other, collaborate and access necessary resources to teach and inspire Aboriginal youth. During the launch, Suncor announced its \$1.7 million commitment to the institute over five years to support innovation in education for Aboriginal youth.

"Building vibrant communities, healthy environments and employment prospects for future generations starts with education. And that's why we're excited to support the Indspire Institute," says Steve Williams, Suncor's president and CEO. "It's inspiring to see the change being created in classrooms through innovation, creativity and dedicated work by Indspire."

Suncor is also proud to have sponsored the Indspire Awards gala, recognizing and celebrating 12 individuals, indigenous professionals and youth for their contribution to education and community achievement.

Steve builds bridges at CERAWeek



The bridge to a positive energy future means greater co-operation, collaboration and conversations, rather than confrontations. This was the message from Steve Williams, Suncor's president and CEO, in his keynote address earlier this year to IHS CERAWeek 2013 in Houston, Texas.

The theme of Steve's speech was bridge building to get to a shared energy future. He addressed hot-button issues, including the New American energy map, market access and getting past the polarizing debates about energy and infrastructure development. His remarks focused on identifying the positive impacts that energy has, and how a strong energy partnership benefits both Canada and the United States. Continuous improvement, innovation and collaboration, he noted, are key to our future success.

Steve's speech also emphasized the value the oil sands provide in meeting energy demand as global energy demand continues to grow.

CERAWeek is one of the most prestigious annual meetings of the global energy industry.

2013 Suncor Report on Sustainability coming soon

The world we create energy in is the same world we create energy for – and Suncor wants to help make that world more sustainable.

We pursue a triple bottom line vision of sustainability. This means that we develop our valuable natural resources in a way that delivers economic prosperity, improves social well-being and creates a healthy environment for today and tomorrow.

Every day we work to improve our performance and consistently raise the bar. It's through our annual Report on Sustainability, which is slated for release in July 2013, that we are able to share with you the progress we've made, the challenges we face and how we can work together to overcome these hurdles.

We know that when it comes to creating the energy that sustains our world and the people who share it, we all have different perspectives. But we also know that the best conversations start when we listen to other points of view. That's why we continue to provide our report in a format that is interactive – because it's only when we all share in the sustainability discussion that we reach the best solutions.

We recognize our sustainability journey is far from complete. But we're determined to build on our experience, focus on continuous improvement, and ultimately, create energy for a better world.

To read more about Suncor's sustainability journey, check out our 2013 Report on Sustainability, available on our website in July.



The Walrus talks energy

While the walrus isn't an animal native to Suncor's operating areas, this iconic creature is now a part of Suncor's energy story.

For the next two years, Suncor and The Walrus Foundation will deliver The Walrus Talks Energy series. Each event in the series will feature eight high-profile speakers from diverse backgrounds providing thought-provoking ideas and unique perspectives on the future of energy. Each speaker has seven minutes to deliver their topic, providing a wide range of views.

Suncor's Oil Sands Question and Response (OSQAR) blog is a natural fit to continue to drive the Walrus Talks Energy partnership, as it already provides a unique perspective on oil sands and energy development.

The talk series began on April 4 with the first event in Toronto, Ont. The four-part series will take place in different cities across Canada throughout 2013 and 2014.

Have you met OSQAR? You should!



We've heard from friends, colleagues and stakeholders that they want more information about oil sands and the industry's performance. OSQAR (Oil Sands Question and Response) is an e-newsletter and blog created by Suncor to inform and expand constructive conversation about energy demands and oil sands development.

Each weekly post reflects topics on the energy industry such as environmental impact, tailings management and reclamation, water management and the social and economic implications of oil sands development.

OSQAR is unique from a corporate perspective in that each edition is written in a less formal style, uses humour, and 'steps out' on a range of topics that some may consider controversial.

Sign up today to meet OSQAR at <http://osqar.suncor.com> and join the conversation.

Don't miss out on our new mobile app. Download it from your app store today.



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